

Client Contact List - EHA

	Role	Phone	Fax	E-mail
GROUP LEADER AND BROKERSERVICES LINE	<ul style="list-style-type: none"> Employee reinstatements Billing Coverage or benefit questions Ordering ID cards 	888-232-0942	402-392-4150	groupleader@nebraskablue.com
ELECTRONIC ENROLLMENT TEAM	<ul style="list-style-type: none"> Assistance with BluesEnroll 	800-843-2373		eEnrollSupportTeam@nebraskablue.com

ACCOUNT SPECIALIST	Role	Phone	Fax	E-mail
Scott Fowler	<ul style="list-style-type: none"> Escalated service inquiries Claim concerns 	402-982-7821	402-392-4140	scott.fowler@nebraskablue.com
Linda Farahani	<ul style="list-style-type: none"> Employee meetings Subgroup Applications Certificate of Coverage 	402-458-4803	402-392-4140	linda.Farahani@nebraskablue.com
Jon Tidwell	<ul style="list-style-type: none"> Direct Bill Early Retiree Issues Educators' Medicare Supplement Issues Notification of Employee Terminations – Age 50+ 	402-458-4855	402-392-4140 402-477-2952	jon.tidwell@nebraskablue.com

ACCOUNT EXECUTIVE	Role	Phone	Fax	E-mail
Brett Young	<ul style="list-style-type: none"> Primary account relationship contact Resolve complex problems Employee Meetings 	402-982-7622	402-392-4140	brett.young@nebraskablue.com

Other Important Information

Membership Department

Email: electronicenrollment@nebraskablue.com
 Fax: 402-343-3308

Coordination of Benefits

Phone: 402-390-1840 or 800-462-2924
 Fax: 402-392-4126

Workers Compensation Department

Phone: 402-398-3615 or 800-821-4786

Subrogation Department

Phone: 402-390-1847 or 800-662-3554

Precertification Department (For Inpatient Admission)

Phone: 402-390-1870 or 800-247-1103

Accounting Department

Fax: 402-398-3809
ACGRPA-R@nebraskablue.com

BlueCard Provider Locator

Phone: 800-810-BLUE (2583)

Member Services (For Members)

Benefitfocus/BluesEnroll

Phone: 866-513-5474

Website for Plan Administrators

www.nebraskablue.com/groupplanadmin

Website for BCBSNE Members

www.nebraskablue.com

Blue Cross and Blue Shield of Nebraska

1919 Aksarben Drive
 PO Box 3248 • Omaha, NE 68180-0001