

EHA Bookkeeper Meetings

April 23 – 26, 2019



An Independent Licensee of the Blue Cross and Blue Shield Association

Introductions

Blue Cross and Blue Shield of Nebraska staff

- Cortney Ray
- Linda Farahani
- Scott Fowler
- Jon Tidwell
- Brett Young

EHA wellness staff

- Linda Kenedy
- Tonya Vyhlidal

PayFlex

• Laurie Wicklund

EHA field representative

• Greg Long



- 2019-2020 Plan designs and rates
- HealthRules
- Subgroup applications and web portal
- Renewal timeline
- Direct bill Early retirees/Medicare Supplement
- Administrative updates
- New programs for 2019
- EHA wellness program
- PayFlex COBRA administration
- EHA field representative
- Open discussion

Let's Get Started

2019-2020 Plan designs and rates

Changes to medical, prescription drug and dental



Medical Benefit Changes

The following medical benefit changes for the 2019-2020 contract year, effective September 1, 2019:

1. Deductibles:

Option 1: \$650 in-network / \$1,300 out of network Option 2: \$850 in-network / \$1,700 out of network Option 3: \$1,050 in-network / \$2,100 out of network Option 4: \$1,200 in-network / \$2,400 out of network Option 5: \$1,450 in-network / \$2,900 out of network Option 6: \$1,900 in-network / \$3,800 out of network Option 7: \$2,500 in-network / \$5,000 out of network

- 2. Out-of-Pocket limits (including deductible, coinsurance, and copayments for medical and pharmacy services):
 - a. \$2,500 plan out-of-pocket limit:\$7,100 in-network / \$14,200 out of network
 - b. \$3,500 plan: will add 10% coinsurance to in network services with a \$400 out-of-pocket limit
- 3. Office visit, Telehealth, urgent care and emergency room copays: NO CHANGES
- **4. Prescription drugs:** NO CHANGES to prescription drug copays or coinsurance. Note: Insulin will be covered under the pharmacy benefit and subject to the pharmacy copays. It was previously covered under the medical benefit with 20% coinsurance.







Dental Benefit Changes

The EHA Board of Directors has announced there will be **NO DENTAL BENEFIT CHANGES** for the 2019-2020 contract year, effective September 1, 2019.





Premium Rate Changes

The EHA Board of Directors has announced the following rate increases for the 2019-2020 contract year, effective September 1, 2019:

MEDICAL RATES

- for all active employee plans will increase by 5.2%
- for early retiree plans will increase by 5.2%

DENTAL RATES

for all participants will increase by 1%

THE OVERALL INCREASE

for medical and dental coverage combined is 4.99%

Educators Health Alliance Renewal Rates for Health, Dental, and Dual Choice Options Effective September 1, 2019 Standard Rates Only (Excluding Discounts or Surcharges)

		Renewal	Rates Standa	rd
Health Coverage - Active Employees	Employee	Ee & Child(ren)	Ee & Spouse	Ee, Spouse & Child(ren)
\$650 Deductible	\$674.49	\$1,247.83	\$1,416.43	\$1,901.91
\$850 Deductible	\$656.28	\$1,214.13	\$1,378.19	\$1,850.56
\$1,050 Deductible	\$639.54	\$1,183.16	\$1,343.04	\$1,803.36
\$1,200 Deductible	\$628.68	\$1,163.05	\$1,320.21	\$1,772.70
\$1,450 Deductible	\$617.97	\$1,143.29	\$1,297.75	\$1,742.55
\$1,900 Deductible	\$592.00	\$1,095.23	\$1,243.21	\$1,669.32
\$4,000 Deductible HSA-Eligible	\$479.64	\$887.37	\$1,007.28	\$1,352.50
\$2,500 Deductible (Dual Choice Only)	\$539.59	\$998.27	\$1,133.16	\$1,521.54
\$3,500 Deductible HSA-Eligible (Dual Choice Only)	\$539.59	\$998.27	\$1,133.16	\$1,521.54

		Re	newal Rates	
Health Coverage - Retirees	Employee	Ee & Child(ren)	Ee & Spouse	Ee, Spouse & Child(ren)
\$1,050 Deductible	\$703.49	\$1,247.09	\$1,477.31	\$1,867.44
\$4,000 Deductible HSA-Eligible	\$527.62	\$935.32	\$1,108.00	\$1,400.57
\$2,500 Deductible	\$593.57	\$1,052.19	\$1,246.45	\$1,575.59
\$3,500 Deductible HSA-Eligible	\$593.57	\$1,052.19	\$1,246.45	\$1,575.59

		Re	newal Rates	
Dental Coverage	Employee	Ee & Child(ren)	Ee & Spouse	Ee, Spouse & Child(ren)
100% A, 75% B Coverage - Option 1	\$26.88	\$49.72	\$56.42	\$75.79
100% A, 80% B, 70% C Coverage - Option 3	\$57.08	\$105.63	\$119.87	\$160.97
PPO - 100% A, 75% B, 50% C Coverage - Option 2	\$28.96	\$53.54	\$60.78	\$81.66
PPO - 100% A, 80% B, 80% C, 50% D Coverage - Option 4	\$51.97	\$96.15	\$109.16	\$146.60
PPO - 100% A, B, & C Coverage - Option 5	\$56.87	\$105.23	\$119.46	\$160.43

HealthRules

New ID Cards

New SOBs

New EOBs

Updated Communication

HealthRules Transition – Member Enhancements

Improved onboarding experience for new members and redesigned Explanation of Benefits for all members



New ID cards



Improved Schedule of Benefits

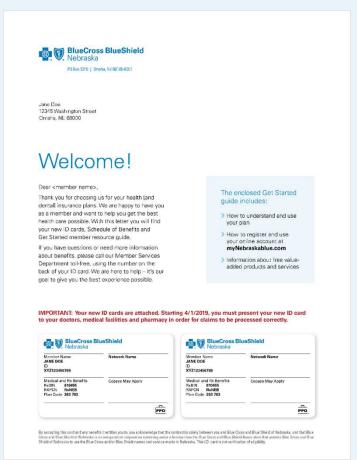


Improved Explanation of Benefits (EOB)



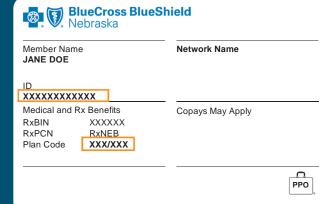
New Member Get Started Guide

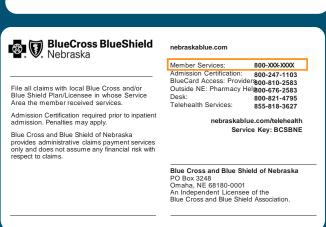
New ID Cards



Members
MUST use their
new ID card
starting on the
effective date

Cards will have the same look but with updated data:





New ID Cards

- New ID cards will be sent out to currently enrolled employees during the last half of August, in plenty of time to arrive before Sept. 1, 2019.
- If an employee's plan information has not been updated in BluesEnroll, the Schedule of Benefits issued with the ID card may reflect previous plan information. A new schedule of benefits will be sent after the information is updated.

 The ID card the employee receives will work even if the plan information changes.
- New employees with a July or August effective date will receive two ID cards with different ID numbers.
 One ID card will have an ID number to be used through Aug. 31, 2019. The second ID card will have the new ID number that goes into effect Sept. 1, 2019. Please make sure your new employees are aware of this to avoid confusion.
- Please stress to your employees the importance of registering for a myNebraskaBlue account. From this site, they can
 obtain their new ID number, email a copy of their ID card to someone, and order additional or replacement ID
 cards. They will also be able to see their previous ID number.
- If an employee comes to you with a question or issue about their ID card, please refer them to BCBSNE Member Services at 1-877-721-2583.

Redesigned Schedule of Benefits



ID NUMBER: GROUP NUMBER: CURRENT HEALTH COVERAGE EFFECTIVE DATE: CURRENT DENTAL COVERAGE CLASS OF COVERAGE:

Test Test 123 Main Street ANYTOWN, US 12345

Schedule of Benefits

COVERAGE DESCRIPTION: TSA-WEI BENEFIT TRUST \$1500 PPO NB DENTAL COVERAGE DESCRIPTION: DENTAL OPTION 18 PREMIER PASSIVE 1/15

IN-NETWORK
DEDUCTIBLE: \$1500 INDIVIDUAL/\$3000 FAMILY OUT-OF-NETWORK \$3000 INDIVIDUAL/\$6000 FAMILY COINSURANCE: 20% 40%

OUT-OF-POCKET LIMIT: \$4500 INDIVIDUAL/\$9000 FAMILY

\$9000 INDIVIDUAL/\$18000 FAMILY

ENDORSED BY THE FOLLOWING:

RX COPAY: PREF GENERIC \$15; PREF BRANDS \$40; NON-PREF BRANDS \$60 SPECIALTY \$100

Refer to your Benefit Documents for additional information.

This Schedule of Benefits is incorporated as part of your Benefit Plan.



Blue Cross and Blue Shield of Nebraska is an Independent Licensee of the Blue Cross and Blue Shield Association.



We're here to help. Member Services: 877-258-3888 Member ID: NEQ100003233 Medical Plan Effective Date: 06/01/2019

Blue Cross Blue Shield of Nebraska (BCBSNE) \$400 PPO PremierSelectBlue

Health	In Riv	twork	Ovi-of-Network		
110000000	(Internal	Comply.	Political I	III.	
Deductible	\$400	\$800	\$1000	\$2000	
Coinsummer	\$15	\$15	\$36	\$35	
OutOfFociatMax	\$1400	\$2800	\$3500	\$7000	

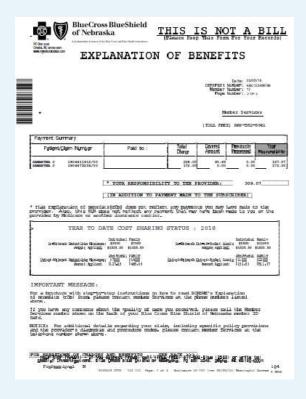
Prescription		Coppey.	
	Copay	s/s	
Pref-Brand Name Drugs	\$28	255	505
Non-Pref Generic Druge	\$25	55	258
Non-Pref Brand Name Drugs	\$60	606	751
Specially Druge	525	505	1005

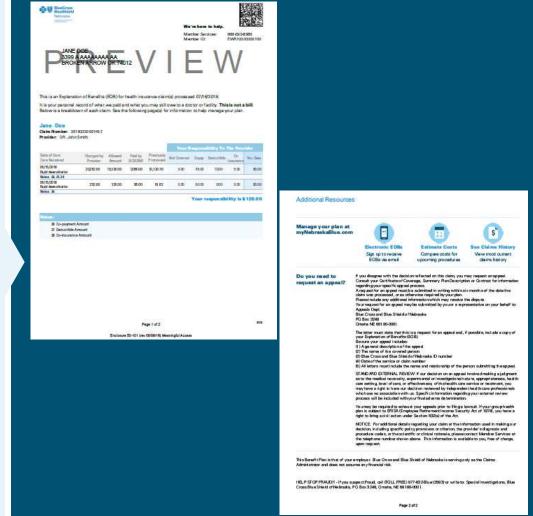


Dental				
	Se-Nationals		Out-of-Network	
	National Control	Section 1	and the same	Z Z z
Deductible				
B and C services	\$50	\$100	\$100	\$200
Consumence				
A services	0%	20%	CP%	20%
5 services	20%	40%	20%	40%
C services	42%	50%	40%	50%
D services	50%	50%	50%	50%
E services	NA.	NA	NA	NA.
Maximum Senetta Paid by Plan				
A, B and C services Combined per Person per Calendar Year	\$2,500	\$2,500	\$2,500	\$2,500
Description for Display Bosses and Makes	#1 800	#1 APP.	#1 S26	81 600

After

Redesigned Explanation of Benefits





After 1

Group Leader – Employee Communication Materials

Communication Toolkit:

- Employee email
- Flier
- Desk drop
- Postcard
- Intranet copy
- Poster
- Table tent



Welcome Packet Enhancements

1st Mailing

Members currently receive two mailings



2nd Mailing

Sample kit medical and dental plan



Improved Experience



One Mailing

New ID cards and welcome letter

New Schedule of Benefits

New member Get Started guide

Before

After

16

New Get Started Guide

New Get Started guide – will help members manage, understand and use their benefits



New Simplified Booklet

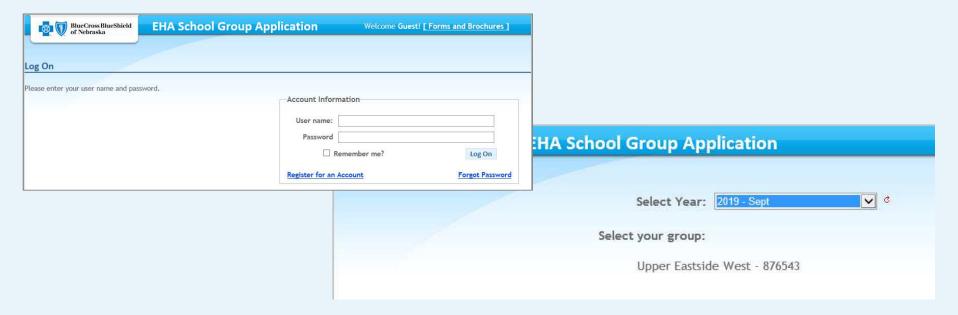


Before After 1

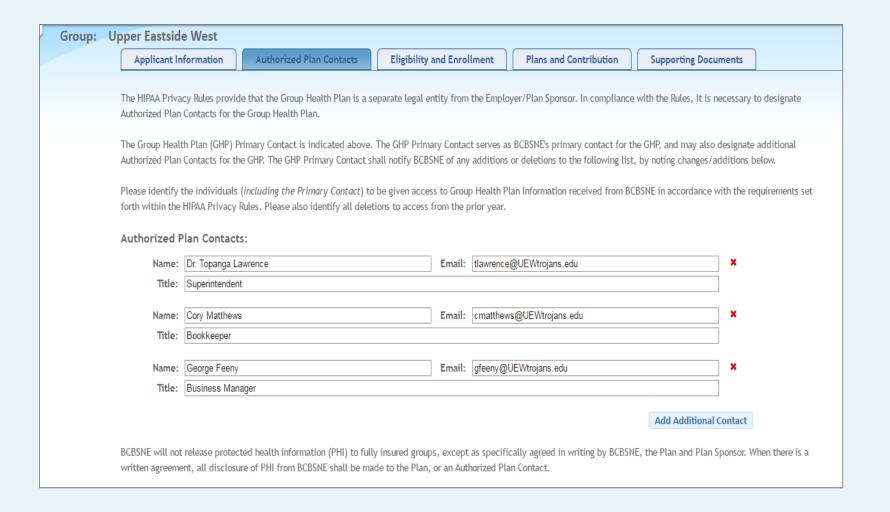
EHA subgroup application and web portal

Use the EHA web portal to submit your subgroup application

https://eha.nebraskablue.com/Account/LogOn?ReturnUrl=%2f#



EHA School Group Application Welcome jscottfowler! [Forms and Group: Upper Eastside West **Authorized Plan Contacts** Eligibility and Enrollment Plans and Contribution **Supporting Documents** Applicant Information This School Group Application is hereby incorporated by this reference into the Master Group Application for the Educators Health Alliance (Parent Group), to whom the Master Group Contract is issued. The Master Group Application includes the Membership and Underwriting Guidelines Agreement. EFFECTIVE DATE--This coverage shall be effective on September 1, 2019 provided this Application is received by BCBSNE by June 15, 2019, is accepted by us and payment of charges is made as stated herein. For Applications received after June 15, 2019, coverage shall be effective within 60 days of receipt by BCBSNE, provided the Application is accepted by us and payment of the charges is made as stated herein. School Group: Upper Eastside West Classification: Account No/Group No: 876543 Sub Acct/Roll No: Market Affiliation Code: 0203 Street Address (no PO Box): 1313 Mockingbird Ln City: Gotham City State: NE Zip: 69999 Billing Address (if different) Address: PO Box 585 Gotham City State: NE Zip: 69999 Superintendent: Dr. Topanga Lawrence E-mail: tlawrence@UEWtrojans.edu Primary Contact: Cory Matthews E-mail: cmatthews@UEWtrojans.edu Phone: (402)867-5309 (Person responsible for enrollment, billings, ect.) Employer (Tax) ID Number (EIN): 13-478521



Food for thought

As we discuss the next tab of the subgroup application, you will be asked whether your group is considered a large or small group. Please answer this question as it pertains to your group as a whole, rather than just the one subgroup listed on the application. However, please keep in mind that EHA as a *whole* is considered to be one large employer group. So, any mandate set forth by the Affordable Care Act (ACA) will be implemented for all EHA subgroups.

Note: Requirements for the ACA may have changed or may change in the future. This presentation was created using current ACA regulations.

Group: Upper Eastside West
Applicant Information Authorized Plan Contacts Eligibility and Enrollment Plans and Contribution Supporting Documents
A. EMPLOYEE ELIGIBILITY: To be eligible for coverage, an employee must work a minimum of 0.400 FTE (Full Time Equivalency) for professional employees and 17.500 hours per week for classifieds (must be at least .4 FTE for professional employeesteachers and administrators and 17.5 hours for classified employees) on a regular school year basis, as determined by the school group.
Eligibility Waiting Period: 0 days (not to exceed 60 days). Please also complete applicable section below.
If a Waiting Period applies, employee's coverage is effective the first of the month following completion of the waiting period. If the waiting period ends on the first of a month, coverage will be effective (please check):
that date (the 1st)
the first of the month following the completion of the waiting period
If "0" Waiting Period days above, employee's coverage will be effective (please check):
the first of the month following the 1 st day of work.
the first of the month following the 1 st day of work, unless that day is the first of the month, then coverage is effective on the first of that month.
the 1 st day of work.
Dependents enrolling for coverage with the employee will be effective on the same date as the employee.
If an otherwise eligible employee is not actively at work on the effective date for other than personal health reasons, coverage for that employee will go into effect on the group's next due date following his/her return to active employment, subject to receipt of an enrollment form within 31 days of the return to work date, as described in the Underwriting Guidelines.
Other eligibility provisions:

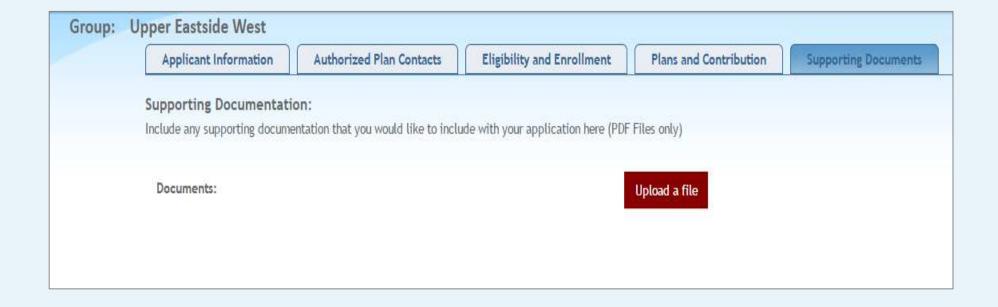
overage will not be provided, write "0". a. Professional employees working the minimum FTE established by your district:	125
b. Classified employees working the minimum hours per week established by your district:	35
c. Total professional or classified employees (line a plus b):	160
Breakdown of Employee Participation	
d. Eligible employees enrolled with BCBSNE:	126
e. Eligible employees <u>not</u> enrolling due to other EHA coverage (i.e., spouse, parents):	6
f. Eligible employees <u>not</u> enrolling due to other group coverage (i.e., spouse, parents) or Medicare, Medicaid, Tri-Care:	11
g. Eligible employees who waive group coverage for other reasons:	17
h. Total of lines d. through g. Total must equal line c. above:	160
Computation of Participation	
i. Eligible employees adjusted for other EHA coverage (line c minus e):	154
j. Eligible employees adjusted for other EHA or other group coverage (line c minus e minus f):	143
k. Total number of eligible employees enrolled in BCBSNE (line d):	126
l. Gross Percentage of participation - 50% (line k ÷ i):	82
m. Net Percentage of participation - 75% (line k ÷ j):	88
Does the school district offer cash or other benefits in lieu of health insurance coverage?	☐ Yes ☑ No
Do you meet the definition of "Small Employer" as defined below?	☐ Yes ☑ No
or purposes of this definition, a Small Employer shall mean any school district that, on at least 50% of its working days can 50 eligible employees, the majority of whom were employed within Nebraska. Eligible employee for purposes of t as a normal work week of 30 or more hours.	

Upper Eastside West	
Applicant Information	Authorized Plan Contacts Eligibility and Enrollment Plans and Contribution Supporting Documents
Plans	
	Health Plan Options
Single Plan Opti	ions: ☐ \$650 ☐ \$850 ☐ \$1,050 ☐ \$1,200 ☑ \$1,450 ☐ \$1,900 ☐ \$4,000 (HSA-HDHP)
Dual Plan Opti	ons: \$\\ \\$650/\\$2,500 \$\\ \\$850/\\$2,500 \$\\ \\$51,050/\\$2,500 \$\\ \\$51,050/\\$2,500 \$\\ \\$51,200/\\$2,500 \$\\ \\$51,450/\\$2,500 \$\\ \\$51,450/\\$2,500 \$\\ \\$51,200/\\$2,500 \$\\ \\$51,200/\\$3,500 (HSA-HDHP) \$\\ \\$51,450/\\$3,500 (HSA-HDHP) \$\\ \\$51,450/\\$3,500 (HSA-HDHP) \$\\ \\$51,450/\\$3,500 (HSA-HDHP) \$\\ \\$51,450/\\$3,500 (HSA-HDHP)
	Dental Plan Options
	Option 1 Option 2 Option 3 Option 4 Option 5
The standard rates and the Group Application.	tion requirements for EHA subgroups are set forth in the Master Group Application and the EHA Membership and Underwriting Guidelines. e adjusted rates (based on rate reduction or surcharge determinations) for each health and dental option are as stated on the Rate Sheets attached to the Mas
	tegory (% of standard rate): 🗹 95% 🔲 100% 🔲 105% 🔲 110% Only: Please check this box if the employer contribution is different among employees within the same option. (For example, employer pays 85% of premium fo
	in \$35,000; the employer pays 80% for those making \$35,000 to 99,999; and the employer pays 75% for those earning more than \$100,000.) If you checked this b

leath - Single Option	Heath - Du	ual Option Low Plan	High Plan	Dental	
Employee 587.07	Employee			Employee	28.96
Employee/Children 1086.13	Employee/	Children		Employee/Children	53.54
Employee/Spouse 1232.86	Employee/	Spouse		Employee/Spouse	60.78
Employee/Family 1655.42	Employee/	Family		Employee/Family	81.66
		DISTRIC	T CONTRIBUTION	AMOUNT	
HEALTH - Single Option	Employee	EE/Children	EE/Spouse	Employee/Family	
District Pays - Professional	\$ 587.07	\$ 1086.13	\$ 1232.86	\$ 1655.42	
District Pays - Classified	\$ 587.07	\$ 1086.13	\$ 1232.86	\$ 1655.42	
HEALTH - Dual Option	Employee	EE/Children	EE/Spouse	Employee/Family	
LOW PLAN					
District Pays - Professional	\$	\$	\$	\$	
District Pays - Classified	5	\$	\$	\$	
HIGH PLAN					
District Pays - Professional	\$	\$	\$	\$	
District Pays - Classified	5	\$	\$	\$	
DENTAL	Employee	EE/Children	EE/Spouse	Employee/Family	
District Pays - Professional	\$ 28.96	\$ 28.96	\$ 28.96	\$ 28.96	
District Pays - Classified	\$ 28.96	\$ 28.96	\$ 28.96	\$ 28.96	
Additional Information:					

Plans	
	Health Plan Options
Single Plan Options:	: 🗆 \$650 🗆 \$850 🗎 \$1,050 🗆 \$1,200 🖾 \$1,450 🖾 \$1,900 🗀 \$4,000 (HSA-HDHP)
Dual Plan Options:	: □ \$650/\$2,500 □ \$850/\$2,500 □ \$1,050/\$2,500 □ \$1,200/\$2,500 □ \$1,450/\$2,500 □ \$1,900/\$2,500 □ \$1,900/\$2,500 □ \$1,900/\$2,500 □ \$1,050/\$3,500 (HSA-HDHP) □ \$1,050/\$3,500 (HSA-HDHP) □ \$1,050/\$3,500 (HSA-HDHP) □ \$1,050/\$3,500 (HSA-HDHP)
HSA Administrator:	
TISA AUTHITISCIACOF.	Drysdale Bank
For Dual Plan Options	(Name of Bank, Financial Institution, "Employee's Choice" or "To Be Determined") with HSA-HDHP plans, will the employer contribute 100% of premium savings to the nts of employees enrolled in the HDHP plan? (required to qualify for 5% discounted rates)
For Dual Plan Options	(Name of Bank, Financial Institution, "Employee's Choice" or "To Be Determined") with HSA-HDHP plans, will the employer contribute 100% of premium savings to the ☐ Yes ☑ No
For Dual Plan Options	(Name of Bank, Financial Institution, "Employee's Choice" or "To Be Determined") with HSA-HDHP plans, will the employer contribute 100% of premium savings to the □ Yes □ No nts of employees enrolled in the HDHP plan? (required to qualify for 5% discounted rates)
For Dual Plan Options	(Name of Bank, Financial Institution, "Employee's Choice" or "To Be Determined") with HSA-HDHP plans, will the employer contribute 100% of premium savings to the nts of employees enrolled in the HDHP plan? (required to qualify for 5% discounted rates) Dental Plan Options Option 1 Option 2 Option 3 Option 4 Option 5
For Dual Plan Options Health Savings Account Monthly Rates and Cont	(Name of Bank, Financial Institution, "Employee's Choice" or "To Be Determined") with HSA-HDHP plans, will the employer contribute 100% of premium savings to the swith sof employees enrolled in the HDHP plan? (required to qualify for 5% discounted rates) Dental Plan Options Option 1 Option 2 Option 3 Option 4 Option 5 tribution
For Dual Plan Options Health Savings Account Monthly Rates and Cont	(Name of Bank, Financial Institution, "Employee's Choice" or "To Be Determined") with HSA-HDHP plans, will the employer contribute 100% of premium savings to the nts of employees enrolled in the HDHP plan? (required to qualify for 5% discounted rates) Dental Plan Options Option 1 Option 2 Option 3 Option 4 Option 5
For Dual Plan Options Health Savings Account Monthly Rates and Contribution recipitation and Contribution se standard rates and the adjug Application.	(Name of Bank, Financial Institution, "Employee's Choice" or "To Be Determined") with HSA-HDHP plans, will the employer contribute 100% of premium savings to the swith sof employees enrolled in the HDHP plan? (required to qualify for 5% discounted rates) Dental Plan Options Option 1 Option 2 Option 3 Option 4 Option 5 tribution

		T	OTAL MONTHLY PRE	MIUM	
Heath - Single Option	Heath - [Dual Option Low Plan	High Plan	Dental	
Employee	Employee	617.97	539.59	Employee	28.96
Employee/Children	Employee	e/Children 1143.29	998.27	Employee/Children	53.54
Employee/Spouse	Employee	e/Spouse 1297.75	1133.16	Employee/Spouse	60.78
Employee/Family	Employee	e/Family 1742.55	1521.54	Employee/Family	81.66
		DISTE	ICT CONTRIBUTION	AMOUNT	
HEALTH - Single Option	Employee	EE/Children	EE/Spouse	Employee/Family	
District Pays - Professional	\$	\$	\$	\$	
District Pays - Classified	\$	\$	\$	\$	
HEALTH - Dual Option	Employee	EE/Children	EE/Spouse	Employee/Family	
LOW PLAN					
District Pays - Professional	\$ 617.97	\$ 617.97	\$ 617.97	\$ 617.97	
District Pays - Classified	\$ 575.00	\$ 575.00	\$ 575.00	\$ 575.00	
HIGH PLAN					
District Pays - Professional	\$ 539.59	\$ 539.59	\$ 539.59	\$ 539.59	
District Pays - Classified	\$ 475.00	\$ 475.00	\$ 475.00	\$ 475.00	
DENTAL	Employee	EE/Children	EE/Spouse	Employee/Family	
District Pays - Professional	\$ 28.96	\$ 28.96	\$ 28.96	\$ 28.96	
District Pays - Classified	\$ 28.96	\$ 28.96	\$ 28.96	\$ 28.96	
Additional Information:					
Additional Information:					



Discount or surcharge

The following will apply to all EHA subgroups:

Net Enrollment Percentage Rule: Any EHA subgroup that has less than 75% enrollment, (excluding those covered under a spouse's plan, parent's plan, Medicare, Medicaid or Tri-Care), shall be subject to a 5% premium rate surcharge.

Gross Enrollment Percentage Rule: Any EHA subgroup that has less than 50% enrollment, (excluding only those covered by EHA under a spouse's plan or parent's plan), shall be subject to a 5% premium rate surcharge.

100% Contribution Rule: Any EHA subgroup where the employer contribution is made exclusively for health insurance premiums only, with no options, and such contribution is in the amount of 100% of the single and 100% of the family rates, shall be subject to a 5% premium rate reduction.

QHDHP Premium Savings Rule: Subgroups that elect to offer the \$3,500 deductible health savings account-eligible plan under the dual option arrangement and contribute 100% of the premium savings to the member's HSA, will qualify for the 5% premium rate reduction associated with the 100% contribution.

Partial Self-Funding: The benefit plans available through the EHA program should not be offered as a way for EHA subgroups to partially self-fund the deductible, i.e., offering the employee a lower deductible and then having the employer self-insure up to the actual deductible. Those EHA subgroups that were partially self-funding the deductible prior to September 1, 2011 may continue to do so without penalty, but after that date, those subgroups that move to this type of arrangement will not be eligible for the 5% premium rate reduction.

REMINDERS:

- **DO NOT** make any changes to the School Group name or the Classification on the subgroup application. This can cause multiple problems in group set-up and Blues *Enroll*.
- ✓ DO NOT merge current subgroups together.
- If you feel it is necessary to do either of the above, please reach out to a member of your EHA BCBSNE team first.
- If you need to terminate a subgroup, please contact a member of your EHA BCBSNE team.

Blues Enroll support

BCBSNE eEnroll support team

Available to assist in resetting your login credentials, navigating through the Blues *Enroll* system and answering questions you have concerning Blues *Enroll*. If you have questions about using Blues *Enroll* to enroll a member, please contact the Electronic Enrollment team at 800-843-2373 or eEnrollSupportTeam@nebraskablue.com.

BENEFITFOCUS® Blues Enroll support line for system problems

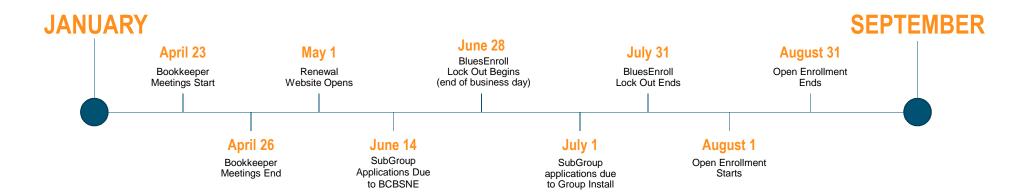
If you experience Blues *Enroll* system problems, please call the BENEFITFOCUS number shown in the bottom right corner of each screen in Blues *Enroll*.

EHA BCBSNE team

All other concerns should be directed to a member of your EHA BCBSNE team.

Renewal Timeline

Renewal timeline



Direct bill

Early retiree coverage

Medicare Supplement coverage

Direct bill/Early retiree coverage

- For members age 50 and older who are retiring or terminating on Aug. 31, as soon as your school has confirmed the member's retirement or termination, submit the "EHA Notice of Early Retirement/Termination Form for Members Age 50 and Older" to Jon Tidwell via fax (402-477-2952) or email jon.tidwell@nebraskablue.com.
- Be sure to include the retiree's BCBSNE member ID number (also referred to as "EHN ID number"). The ID number is shown on your monthly billing statement.
- On or immediately after August 1, please enter the member's termination in BluesEnroll.
- Notify PayFlex of the retirement or termination on or after August 1.
- Direct bill packets will be mailed to the member the second week of July.

Direct bill and Medicare Supplement coverage

- If the member is 65 years of age or older when he or she retires, we will send the member an EHA Educators' Medicare Supplement packet two months prior to the member turning age 65.
- If the member's dependent spouse is covered under a BCBSNE EHA medical plan, both the member and spouse will be sent a packet. If the spouse is under age 65, he or she can stay on the EHA direct bill plan until age 65.

Administrative updates

Renewal checklist

Helpful hints

BCBSNE contacts

Reminders

2019 renewal checklist and helpful hints



2019-2020 EHA Renewal Checklist and Reminders

Have you campleted the fallowing if it applies to your 2019-2020 renewal?

- SUBGROUP APPLICATION due June 14, 2019.
 SUBGROUP APPLICATION due June 14, 2019.
 NOTE. This form is found at https://exha.nebraukablue.com. Please carefully review all the fields NOTE. This form is found at https://exha.nebraukablue.com
 Please carefully review all the fields not exhaust a subject of the property of th
- 2. EHA NOTICE OF RETIRING/TERMINATING MEMBERS AGE 50 AND OVER. Please send to Jon Tidwell <u>ASAP</u>. Direct Bill/Educators' Medicare Supplen mailed to members in July 2015.
- 3. AUG. 31, 2019 TERMINATING/RETIRING MEMBERS. Use BluesEnroll to term the members effective Aug. 31, 2019.
- 4. NOTIFY PAYFLEX OF AUG. 31, 2019 TERMING/RETIRING MEMBERS (after Aug. 1, 2019).
- Lockout period will begin at the end of business on June 28, 2019 and run through the end of business on June 18, 2019 and run through the end of business on June 28, 2019 and run through the end of business of the properties of the end of business on June 28, 2019 and run through the end of business of th 5. WATCH FOR BLUESENROLL LOCKOUT PERIOD.
- 6. ADD NEW HIRES/ENTER CHANGES Aug. 1 Aug. 31, 2019.
- 7. IF SPLITTING GROUP OR ADDING NEW GROUP, transfer members into the new group number.
- 8. REMIND EMPLOYEES TO BEGIN USING THEIR NEW BCBSNE ID CARDS STARTING Sept. 1, 2019.

estions about BluesEnroll electronic enrollment? ums about blueschroll erectrollic envollment.; Email <u>eEnrollSuppportTeam@nebraskablue.com</u> or call 800-843-2373.

Important Reminders

- August billing for September premium will be late to help ensure all changes have been made before we send the bills. Your patience is appreciated.
- Watch billings for all changes completed do not let changes go past 60 days.

42-089 (03-08-19)



EHA Bookkeeper Helpful Hints

Please use the following information to help complete your renewal paperwork, as well as answer questions you may have about plan information throughout the year.

BCBSNE monthly billings

- Blue Cross and Blue Shield of Nebraska (BCBSNE) generates billings on or about the 20th of each month. So, to help ensure your changes are included in that month's billing, please enter your membership changes in BluesEnroll by the 15th of the month.
- Please check the billing each month to be sure your employees are set up correctly. BCBSNE will Please check the oilling each month to be sure your employees are set up correctly. BUSINE will only refund premiums back 60 days. Please do not write changes on the bill and send it in, instead, make the changes in BluesErroll. If you need assistance, contact the Electronic Enrollment Team at eEnrollSupportTeam@nebraskablue.com or at 800-843-2373.
- Reminder. The September billing will be delayed to make sure all renewals and changes have been completed prior to ordering the bills.

New employees

Again this year, we will allow all groups to request "Date of Hire" for the month of August. If your Again this year, we win amow an groups to request Date of this and the mount of course in your group wants to request "Date of Hire" as the effective date for the 2019-2020 plan year, please

Employees with an effective date in August will receive two ID cards with different ID numbers. One ID card will be for their effective date through Aug. 31, 2019. The second

 For new employees who are transferring in from another EHA school district, please verify with For new employees who are transferring in from another Erick School in the previous school whether the employee currently has EHA coverage through the previous school, the employee does have coverage through the previous school, please confirm the scrious are employee does have coverage involution are previous scrious, prease commit the employee's termination date with the previous school before determining the effective date with employee's termination date with the previous school before determining the effective date with your school. This allows a smooth transition of coverage between the two groups and ensures Source certain of any cost share amounts the employee may have already made toward their

Schools with multiple subgroups

If your school has two or more subgroups, please submit all the subgroup applications at the same

Administrative reminders

- For employees who are terminating Aug. 31, 2019, please delay entering the terminations in Blues *Enroll* until after the lock-out period.
- If you want BCBSNE to present to your staff this summer, please contact us at your earliest convenience. There is limited availability for us to conduct these meetings, and some may need to be done via webinar.
- If your school district plans to move from single option to dual option effective Jan. 1, 2020, please indicate this in the "Additional Information" field of your renewal application for Sept. 1, 2019. We will follow up with you in September for next steps.
- If you currently offer or will be offering a Qualified High Deductible Health Plan (QHDHP), please remind employees that they normally cannot have a Health Savings Account (HSA) and a medical Flexible Spending Account (FSA) at the same time. This is an IRS rule. For questions, please contact your HSA or FSA Administrators, or tax advisors.

Administrative Reminders

- "I have an employee who..." Whenever you email us with a question about an employee's situation, enrollment, or benefits, please include the employee's name and BCBSNE ID number. We need this information to make sure we give you an accurate answer.
- When employees come to you with questions about benefits, ID card issues, etc., you may
 want to consider referring them to Member Services. The phone number is on the back of their
 ID cards. You normally should not be their first point of contact.
- Please be sure to keep us up to date on any changes to the authorized contacts for your group. We have several areas that we need to update for these changes. This can be as simple as an email address change or as major as a change in staff.
- As the primary contact for your group(s), you will receive email communications from BCBSNE. We ask that as the primary contact, you distribute the information to the appropriate people on your staff as you see fit.

Administrative Reminders

- If you are submitting one check to pay for multiple subgroups, it is imperative that you include a detailed breakdown of the amount to be applied to each subgroup.
- Please remember that BCBSNE will not accept any personal checks as payment toward group premiums. If you have a member that is paying any part of the premium by means other than payroll deduction, they must pay the school district or group. We will only accept business checks drawn on the school district or group's account. If it is absolutely necessary that the member pay BCBSNE, then they will need to provide the school district/group with a money order or cashier's check made payable to BCBSNE. This can then be submitted by the school district with their payment, being sure to document the group number on the money order or check. If BCBSNE receives a personal check, it will be refused and returned to the sender. Please note that any payment which may need to be refunded, will only be refunded to the school district/group. BCBSNE will not refund any amount to an individual member, regardless of how that payment was received.

New Programs for 2019

Centers of Excellence

Diabetes Health Coaching

Nebraska Centers of Excellence



Beginning September 1, 2019, for total knee or hip replacement surgeries performed at one of the Nebraska Centers of Excellence below, BCBSNE will waive deductible and coinsurance amounts* for the surgical facility charges for applicable plans.

Kearney Regional Medical Center

Lincoln Surgical Hospital

OrthoNebraska Hospital

Midwest Surgical Hospital

Requirements

- Nebraska Center of Excellence must be in network; this benefit is available for the NEtwork Blue and Premier Select BlueChoice networks
- Only inpatient total knee or hip replacement surgeries qualify for this benefit
- Surgery must be performed at one of our Nebraska Centers of Excellence

*Qualified high-deductible health plans will have the coinsurance waived only. To find out more about the Nebraska Centers of Excellence program, visit nebraskablue.com/COE.

Diabetes Management and Support Program



FREE glucose meter

As part of your health plan, employees have access to a free glucose meter. Contour Next One is provided by Ascensia and can be obtained at the local pharmacy or ordered online.

ACCORDING TO THE AMERICAN DIABETES ASSOCIATION:

- Annual medical expenditures for people with diagnosed diabetes average \$16,750, of which an estimated \$9,600 is due to diabetes
- Those with diabetes have 2.3x higher than expected health care costs
- The indirect costs of diabetes to businesses: \$37.5 billion in loss of work as a result of a diabetes related disability

WHAT WE'RE DOING ABOUT IT:

Blue Cross and Blue Shield of Nebraska has developed an innovative diabetes education program, utilizing a mobile app supported by our nurse diabetes educators. The program is designed to help your employees:

- Become educated on diet and exercise
- Follow their physician's prescribed diabetes regimen
- Take medication as prescribed
- Navigate health care benefits and coverage

Employees will have access to:

- Customized notifications for medications, appointments & other daily tasks
- In-app chat with their nurse diabetes educator to ask questions and get encouragement and support
- · Library of diabetes-related articles, videos and other resources

Questions?



Thank you!



An Independent Licensee of the Blue Cross and Blue Shield Association