











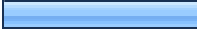
1. What Region of the state do you reside?

		Response Percent	Response Count
<b>Metro (Lincoln &amp; Omaha area)</b>		44.6%	743
Southeast Nebraska		11.6%	193
Northeast Nebraska		10.0%	166
Central Nebraska		18.3%	304
Western Nebraska		14.5%	242
Out of State		1.0%	17
		<b>answered question</b>	<b>1,665</b>
		<b>skipped question</b>	<b>16</b>




2. Do you understand the health/dental benefits that are available to you through your EHA Plan?

		Response Percent	Response Count
Yes		41.6%	696
<b>Somewhat</b>		<b>51.8%</b>	<b>868</b>
No		6.6%	111
		<b>answered question</b>	<b>1,675</b>
		<b>skipped question</b>	<b>6</b>






**3. Do you know whom to ask about health/dental benefits if you have questions?**

		Response Percent	Response Count
Yes		70.7%	1,173
No		29.3%	486
answered question			1,659
skipped question			22






**4. Do you receive information on your benefits from your employer at the beginning of the plan year?**

		Response Percent	Response Count
Yes		81.5%	1,354
No		8.2%	137
Don't Know		10.3%	171
answered question			1,662
skipped question			19

**5. If you receive information, how satisfied are you with the information on coverage options and plan changes you receive?**

		Response Percent	Response Count
Extremely satisfied		6.0%	92
Very satisfied		19.5%	299
<b>Satisfied</b>		<b>55.6%</b>	<b>851</b>
Not very satisfied		16.1%	246
Not at all satisfied		2.7%	42
<b>answered question</b>			<b>1,530</b>
<b>skipped question</b>			<b>151</b>

**6. How satisfied are you with the health benefit plan choice your school offers you?**

		Response Percent	Response Count
Extremely satisfied		8.3%	136
Very satisfied		24.6%	405
<b>Satisfied</b>		<b>47.4%</b>	<b>780</b>
Not very satisfied		15.9%	261
Not at all satisfied		3.9%	64
<b>answered question</b>			<b>1,646</b>
<b>skipped question</b>			<b>35</b>






**7. How satisfied are you with the Dental Network that you can choose from under your benefit plan?**

		Response Percent	Response Count
Extremely satisfied		7.6%	125
Very satisfied		21.8%	359
<b>Satisfied</b>		<b>46.3%</b>	<b>763</b>
Not very satisfied		18.8%	310
Not at all satisfied		5.6%	92
<b>answered question</b>			<b>1,649</b>
<b>skipped question</b>			<b>32</b>













**8. How satisfied are you with the range of services covered by your dental benefits (i.e. preventive/diagnostic care; maintenance and simple restorative; complex restorative; orthodontic, emergency care; available specialists; etc.)?**

		Response Percent	Response Count
Extremely satisfied		4.7%	77
Very satisfied		15.3%	252
<b>Satisfied</b>		<b>44.6%</b>	<b>733</b>
Not very satisfied		29.3%	481
Not at all satisfied		6.1%	101
<b>answered question</b>			<b>1,644</b>
<b>skipped question</b>			<b>37</b>


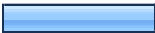

**9. How satisfied are you with the range of services covered by your health benefits (i.e. preventive care; emergency care; available specialists; OB-GYN; chiropractic; etc.)?**

		<b>Response Percent</b>	<b>Response Count</b>
Extremely satisfied		6.3%	104
Very satisfied		25.2%	415
<b>Satisfied</b>		<b>51.5%</b>	<b>849</b>
Not very satisfied		13.9%	230
Not at all satisfied		3.1%	51
		Comments	129
		<b>answered question</b>	<b>1,649</b>
		<b>skipped question</b>	<b>32</b>




**10. What changes would you like to see in your benefit plans? Please note that some of these may increase premium rates. Please check all that apply**

		<b>Response Percent</b>	<b>Response Count</b>
<b>Add/increase vision care</b>		<b>46.1%</b>	<b>649</b>
Add/increase dental care		31.0%	437
Add/increase orthodontia coverage (juvenile)		24.3%	342
Add/increase orthodontia coverage (adult)		13.5%	190
Add/increase chiropractic care		21.5%	303
Add/change in Copay amount		26.5%	374
Add/increase alternative medicine (acupuncture, message therapy, etc.)		21.7%	306
Add/increase hearing services		12.8%	181
Change to plan year deductible (September to August)		24.1%	340
Offer benefits in a Flexible Spending Account (FSA)		11.6%	164
Offer an Employee Assistance Program (EAP)		6.7%	95
Post Retirement Health Care Savings Plan		28.9%	407
	Other (please specify)		163
		<b>answered question</b>	<b>1,409</b>
		<b>skipped question</b>	<b>272</b>




**11. If you checked any items above, are you still interested if it will increase premium rates?**

		Response Percent	Response Count
Yes		25.7%	388
No		22.8%	344
Maybe/Don't know		51.5%	777
<b>answered question</b>			<b>1,509</b>
<b>skipped question</b>			<b>172</b>

**12. Do you understand Health Savings Accounts (HSAs)**

		Response Percent	Response Count
Yes		39.4%	654
No		40.2%	667
Maybe/Don't know		20.3%	337
<b>answered question</b>			<b>1,658</b>
<b>skipped question</b>			<b>23</b>

**13. Do you have any other options to obtain health insurance coverage for yourself and/or your family (i.e. through a spouse's plan)?**

		Response Percent	Response Count
Yes		31.3%	522
No		65.3%	1,089
Maybe/Don't know		3.4%	57
<b>answered question</b>			<b>1,668</b>
<b>skipped question</b>			<b>13</b>






14. If you answered yes to the previous question, are the benefits offered...

		Response Percent	Response Count
Below the School's plan		33.1%	180
<b>Above the School's plan</b>		<b>34.6%</b>	<b>188</b>
Same as the School's plan		32.4%	176
		<b>answered question</b>	<b>544</b>
		<b>skipped question</b>	<b>1,137</b>





15. If you answered yes to the previous question, is this other plan option priced...

		Response Percent	Response Count
<b>Below the School's plan</b>		<b>45.7%</b>	<b>240</b>
Above the School's plan		31.6%	166
Same as the School's plan		22.7%	119
		<b>answered question</b>	<b>525</b>
		<b>skipped question</b>	<b>1,156</b>






**16. Your school currently offers an annual deductible for the medical plan (\$350, \$600, etc.). How satisfied are you with the annual deductible level?**

		Response Percent	Response Count
Extremely satisfied		5.3%	87
Very satisfied		13.0%	214
<b>Satisfied</b>		<b>54.5%</b>	<b>895</b>
Not very satisfied		23.2%	381
Not at all satisfied		3.9%	64
		<b>answered question</b>	<b>1,641</b>
		<b>skipped question</b>	<b>40</b>










**17. How much more of an annual deductible are you willing to pay if there was a savings in premium cost?**

		Response Percent	Response Count
<b>\$100 or more</b>		<b>68.9%</b>	<b>888</b>
\$250 or more		17.5%	226
\$500 or more		10.1%	130
\$1000 or more		3.4%	44
		<b>answered question</b>	<b>1,288</b>
		<b>skipped question</b>	<b>393</b>



18. The EHA Plan currently offers a coinsurance percentage for prescription drug coverage. How satisfied are you with the prescription drug coinsurance level?

		Response Percent	Response Count
Extremely satisfied		5.3%	85
Very satisfied		16.5%	264
<b>Satisfied</b>		<b>56.5%</b>	<b>903</b>
Not very satisfied		18.7%	298
Not at all satisfied		2.9%	47
<b>answered question</b>			<b>1,597</b>
<b>skipped question</b>			<b>84</b>




**19. What changes would you be willing to accept in order to help hold down premium increases? (Please check all that apply.)**

		<b>Response Percent</b>	<b>Response Count</b>
<b>Higher annual deductibles (the amount you pay out-of-pocket before benefits begin)</b>		<b>40.0%</b>	<b>400</b>
Higher office visit copays (the dollar amount you pay for office visits)		31.1%	311
Higher prescription drug copays (the dollar amount you pay for prescription drugs)		19.3%	193
Higher percentage of co-insurance (the percentage of the billed amount you are responsible for paying after you meet the annual deductible)		8.0%	80
Higher out-of-pocket maximums (the maximum amount you will pay for all services in a calendar year before the plan pays 100% of charges)		18.5%	185
More network restrictions (smaller group of doctors and specialists to choose from)		13.3%	133
No preventive care (i.e. routine physicals, pre-cancer screening, well-baby care, etc.)		2.6%	26
No dental coverage		3.8%	38
No orthodontia coverage		32.8%	328
	Other (please specify)		172
		<b>answered question</b>	<b>1,000</b>
		<b>skipped question</b>	<b>681</b>



20. This last year, EHA established a Wellness Pilot plan for 2,500 EHA members. After seeing positive results, the EHA Board has made a decision to expand the Wellness Plan to all members of the EHA plan through your school. Would you participate in a Wellness Plan if offered through your school?

		Response Percent	Response Count
Yes		87.2%	1,392
No		12.8%	205
answered question			1,597
skipped question			84



21. The EHA Plan has retained a Plan Advocate for the members. Have you met or spoken with Kurt Genrich, the EHA Plan Advocate in a group meeting, by phone, webinar or at a conference?

		Response Percent	Response Count
Yes		7.0%	111
No		89.6%	1,421
Not Sure		3.4%	54
answered question			1,586
skipped question			95



22. If Yes, was the information provided helpful?

		Response Percent	Response Count
Yes		68.8%	108
No		31.2%	49
answered question			157
skipped question			1,524



**23. Have you gone to the EHA website, www.ehaplan.org**

		Response Percent	Response Count
Yes		9.3%	144
No		90.7%	1,412
answered question			1,556
skipped question			125



**24. If yes, was the website easy to manage and utilize?**

		Response Percent	Response Count
Yes		62.8%	115
No		37.2%	68
answered question			183
skipped question			1,498

**25. Have you utilized EHA's partner, Blue Cross Blue Shield of Nebraska's Customer Service?**

		Response Percent	Response Count
Yes		49.8%	766
No		50.2%	771
answered question			1,537
skipped question			144

26. If yes, was information provide helpful and your question answered?

		Response Percent	Response Count
Yes		83.9%	655
No		16.1%	126
answered question			781
skipped question			900