

Learn more

trissent®



#### How to enroll

You will need to give us information about your prescription and the doctor that prescribed it. Also, have your health plan member ID card handy. Call **888.216.6710**. Our staff will ask for the information needed to get you started.

#### How to get refills

A member of your Triessent care team will call to schedule your refill, based on the care plan from your doctor. Or you can call us at **888.216.6710** and a member of your care team will help you.

#### Hours

7:00 AM to 6:00 PM CST.  
Answering service and voice mail are open 24/7.  
Urgent calls returned 24/7.

tel **888.216.6710**  
fax **866.203.6010**  
TTY **866.230.7268**

Welcome to Triessent®  
We're here to help

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Triessent is a specialty pharmacy program offered by Prime Therapeutics LLC, a pharmacy benefit management company. Blue Cross and Blue Shield of Nebraska contracts with Prime Therapeutics to administer this specialty pharmacy program.

Triessent is a registered trademark of Prime Therapeutics LLC.



# Picture life on your terms

## Your life is bigger than your diagnosis

You may have a health problem or illness that calls for medication and extra health care support to keep up your health. We know that people live big lives not contained by a diagnosis. The Triessent® program gives you the tools to help you control your condition and not have it control you.

Medication is only one piece of a complete health picture.

At Triessent, we want to help you take charge of your condition. Our support programs and services can help you get the most from your medication.

We help you take charge of your medications so you can go on to live a healthy, productive life.

Triessent gives you complete support.

# We're here to help

## Medication

We package your medication carefully for special handling and temperature control. The package will include all the supplies you need. You will also receive educational materials that cover treatment and possible side effects. Count on receiving your medication and supplies on time, when you need them.

## Insurance

We'll also help you manage your health insurance for your specialty medications. We'll help you understand your benefits. We can answer questions about your benefits by working directly with your health insurance company. We take care of billing your insurance company.

## Support

You'll have the support of a skilled care team. It includes nurses, pharmacists and service professionals who understand your condition and its treatment. If you are having trouble affording your medication, we can provide information about financial assistance programs. We're as close as your phone. We want you to have the information and guidance you need.

## What are specialty medications?

Specialty medications are prescribed to treat chronic (long-term), life threatening or rare conditions. Examples can include multiple sclerosis, hemophilia, hepatitis C and rheumatoid arthritis.

One or more of the following may also be true about these high cost medications:

- They are injected or infused, but some may be taken by mouth
- They have unique storage or shipment requirements
- Additional education and support is required from a health care professional
- They are usually not stocked at retail pharmacies

