Telehealth Registration
Quick Start Guide

Mobile Registration

1. Search the App Store or Google Play for “Amwell.”
Download the Amwell app.

2. Click “Sign Up for Amwell” at the bottom of the screen. Fill out your personal information, your email, create a password, and enter BCBSNE for your Service Key under “optional information” to get the Blue Cross and Blue Shield of Nebraska member rate.

3. Select Blue Cross Blue Shield of Nebraska from the insurance drop down and enter your member ID number shown on the front of your Blue Cross and Blue Shield of Nebraska member ID card.

4. When you are ready to have a visit, choose a provider and enter the necessary information (symptoms, pharmacy of choice, optional medical history, current medications and vitals). Next, enter your insurance information and payment information.

5. Begin your visit!
Web Registration

1. To sign up for Amwell, visit: www.nebraskablue.com/telehealth

2. Fill out your name, email, create a password and click the green “Sign Up” button.

3. Fill out your location, birthday, and gender and click “Continue.”

4. Select that you have health insurance. Pick Blue Cross Blue Shield of Nebraska from the insurance drop down and enter your member ID number from your Blue Cross and Blue Shield of Nebraska member ID card. Then, enter BCBSNE in the Service Key field to get the Blue Cross and Blue Shield of Nebraska member rate. Click “Finish.”

5. When you are ready to have a visit, choose a provider and enter the necessary information (symptoms, pharmacy of choice, optional medical history, current medications and vitals). Next, enter your insurance information and payment information.

6. You will connect with Enhanced Video and see the provider in high definition.